



HOMERTON COLLEGE & CONFERENCE CENTRE

CSR POLICY

Corporate Social Responsibility (CSR) has become a business necessity over the last few years and many of our customers have started to base their choice of venue on its CSR credentials. Here at Homerton Conference Centre we recognise that, as a venue, the impact we have on the environment and the local community can be significant. That is why we take CSR so seriously and have developed strategies which allow you, the customer, to make an informed decision.

We aim for continuous improvement in the following areas:

- Customer Service - we strive to deliver excellent and consistent levels of customer service (a copy of our Customer Service Policy is available on request). We achieve this by ensuring all our staff are fully trained, our facilities are regularly maintained and by making sure that health and safety for all is assured.
- Our Environmental Credentials - we want to make the lowest possible impact on the environment and are trying to make continuing improvements in energy efficiency (through careful monitoring), recycling (we recycle as much as possible; glass, plastics, paper, cooking oil, print products and compostable food) and minimising waste. To help us to work together we have produced a 'Green Your Event' guide which will give you some ideas on how to minimise your environmental impact when organising an event here.
- The Local Community - Cambridge University is a major employer locally and as part of the University we are keen to engage with those around us be they staff or members of the public. We do this by treating them with respect and consideration; we offer discounted rates for charities and those connected to Homerton, we offer use of our leisure facilities to local sporting groups and we ensure we are good neighbours to those living close by.
- Our Suppliers - The University has negotiated fair and reasonable rates with local suppliers and ensures that they are environmentally and socially responsible. A reduction in supplier numbers means we gain the benefit of volume and fewer journeys to the site are necessary.
- Conservation - we are proud of our Conservation Area (located at the rear of the College) which provides a home to over 120 native grasses and wild plants (including 4 types of orchid) which happily grow alongside a habitat for hedgehogs, frogs, toads and snakes. There are also 2 different types of woodpecker seen regularly!